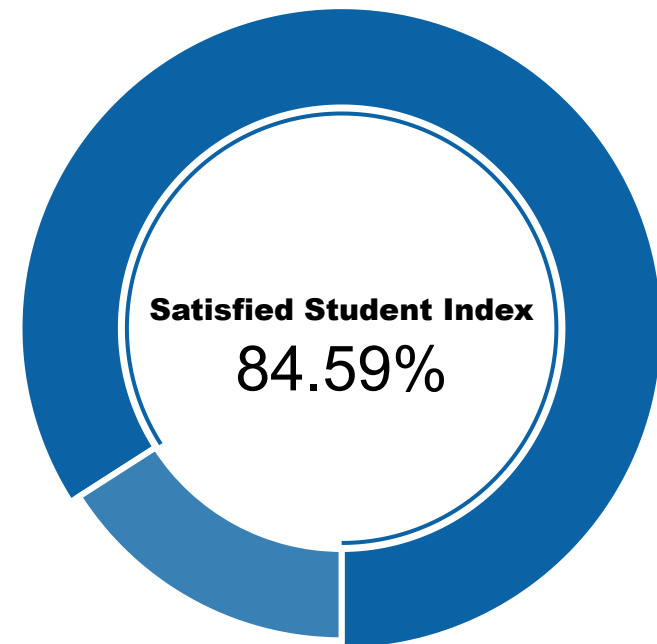


Tara Devi Harakh Chand Kankaria Jain College

Student Satisfaction Survey Report (2022-23)



Tara Devi Harakh Chand Kankaria Jain College

NAAC AQAR (2022-23)

CRITERION II – TEACHING-LEARNING AND EVALUATION

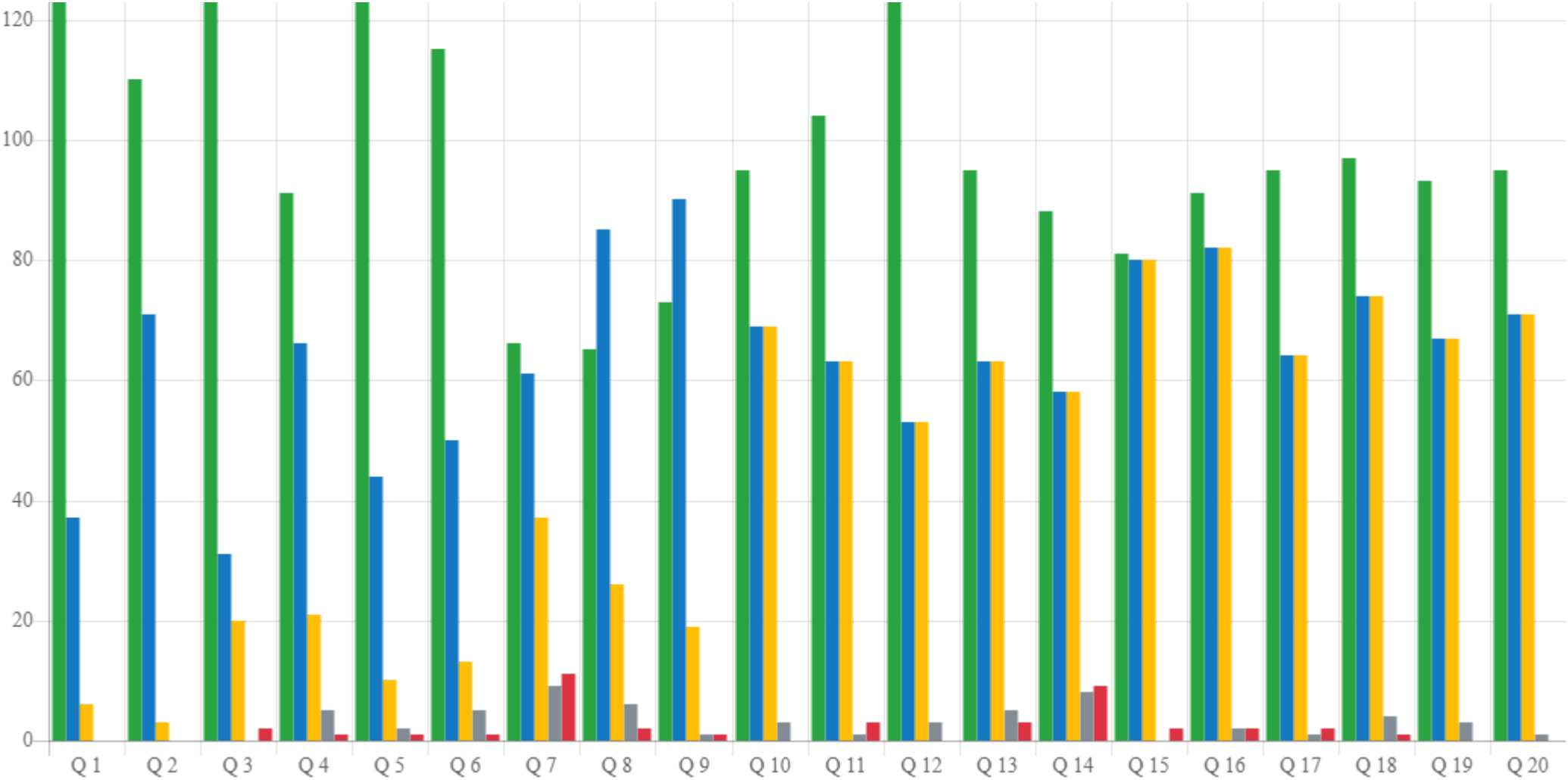
2.7.1 STUDENT SATISFACTION SURVEY

For the NAAC AQAR (2022-23), Students Satisfaction Survey (SSS) was conducted among the students of the college through the college website. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4. The summary is displayed on the college website and it is also presented in the IQAC meeting.

NUMBER OF RESPONSES RECEIVED FOR THE (SSS) SURVEY = 184

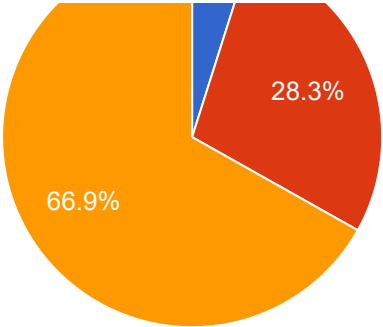
SN	QUESTIONNAIRE	Score
OVERALL AVERAGE SCORE		3.38
1	How much of the syllabus was covered in the class?	3.73
2	How well did the teachers prepare for the classes?	3.58
3	How well were the teachers able to communicate?	3.57
4	The teacher's approach to teaching can best be described as	3.31
5	Fairness of the internal evaluation process by the teachers.	3.60
6	Was your performance in assignments discussed with you?	3.48
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	2.88
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.11
9	The institution provides multiple opportunities to learn and grow.	3.27
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.39
11	Your mentor does a necessary follow-up with an assigned task to you.	3.43
12	The teachers illustrate the concepts through examples and applications.	3.62
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.32
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.13
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.29
16	The institute/ teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	2.40

16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.40
17	Teachers encourage you to participate in extracurricular activities	3.35
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.42
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	3.36
20	The overall quality of teaching-learning process in your institute is very good.	3.41
21	Give three observation / suggestions to improve the overall teaching – learning experience in your institution. (Some Notable Suggestions) 1) Provide more ACs. 2) Kindly provide AC in our classes 3) Vibrant canteen 4) Washroom can be neat 5) Need more ac 6) Improve canteen food 7) Diversify Canteen 8) More Ac should be there 9) Canteen food can be more improved 10) Canteen needs a hardcore change 11) Need more support in sports activities be it indoor or outdoor 12) Should increase av rooms for student's 13) If students can't understand then plz make it clear by talk to them some partiality I see 14) Teaching - learning process is very good 15) Over-all institution learning part is good no objection 16) . 17) . 18) . 19) Good	



Overall Student Satisfaction Survey Report (2022-23)





Analysis of Student Satisfaction Survey (SSS)

Introduction

From the session 2021-2022, the Student Satisfaction Survey (SSS) was conducted through Learning Management System (LMS), maintained by Right Brains Technology. The link was made available in the college website and the students could log-in using user Id and password. The college runs 13 programs and 184 students responded for the survey. An automated report was generated which was analyzed further by Principal and IQAC members.

Following are some valued points from the survey:

- Overall Satisfied student index is 84.59%, which is satisfactory
- 80% score (above 3.2) has been obtained in 17 (out of 20) questions; primarily regarding syllabus completion, preparation and communication of teachers, student-centric methods used for teaching, participative and experiential learning etc. However, there is enough scope of improvement in all these areas for better scores in future.
- The college has scored less in different areas like: promoting internship and field trips, identification and special care of weak learners, inculcating soft, life and employability skills etc. More importance and emphasis needs be given in such areas.

Few suggestions from the survey includes:

- i. More career oriented interaction/suggestions are needed
- ii. Purchase more text and reference books in the library catering the needs of curriculum
- iii. Provide more study materials
- iv. Internship/Field work/Industry visits should be more frequently organized
- v. Improve the college canteen and food quality
- vi. Arrange extra period(s) for theatre/drama or any other extracurricular activities
- vii. More AV rooms are needed
- viii. Classrooms should be air-conditioned
- ix. Toilets should be cleaned more regularly

All the suggestions by the students have been discussed methodically by Principal, IQAC members and the departmental heads for resolution of the issues.

Screenshot of the LMS interface:

The screenshot displays the NAAC-SSS (National Assessment and Accreditation Council - Self Study System) interface for Tara Devi Harakh Chand Kankaria Jain College. The interface includes a sidebar with navigation options: Dashboard, All Student, SSS Report, Overall Suggestion, Overall SSS Report, and Final Report. The main content area shows a table of student suggestions.

Suggestion ID	Roll Number	Student Name	Suggestion	Response	Response
23	20220396	Suhashini Singh	MORE LCD CLASSES	GIVE NOTES IN THE CLASS	SOME RELIFES DURING THE CLASS
24	20220350	Disha Ghosal	need central ac		
25	20220230	Swastika Choudhury	the professors teach very well		
26	20220548	Kajal Tiwary	communication	approach to make study better	ac all over the classes
27	20220349	Aastha Shukla	more AV room classes	communication	approaching weaker students
28	20220646	Anwasha Dutta	professors must engage with students less partially, and consider all students equal	there can be improvements in classrooms like installments of AC.	changes are needed to be brought in the food in canteen
29	20220965	SONALI MISHRA	There's no such suggestion from side as the academic teaching is very good.	There's no suggestion as because everything is done effectively.	there's no such suggestion.
30	20220797	AFSHAN QUAMAR	all ok		